

# Privacy Notice

## Version July 2024

This document applies to the following entities (collectively K-F) at their respective locations:

- Kidde-Fenwal, LLC., 400 Main Street, Ashland, MA 01721, USA
- KFI UK Ltd., Station Road, Bentham, Lancaster, LA2 7NA, UK
- Kiddel Technologies India Pvt Ltd., Flat 2A, Maximus Towers 2A, Raheja Mindspace, Huda Techno Enclave, Madhapur, Hyderabad, TS 500081, India

Kidde-Fenwal, LLC and its subsidiaries and affiliates (collectively, “**K-F**”), are committed to protecting the privacy of visitors to our websites (“**Websites**”) and users of our mobile applications (“**Apps**”). It is important that our users understand how we collect, use and disclose Personal Information (as defined below). K-F has implemented technical, administrative and physical measures to safeguard any personal information that we may collect.

This Privacy Notice describes our practices related to Personal Information collected through the Websites and Apps, unless there is a separate privacy notice for a particular website or mobile application.

If you apply for a job through this Website, K-F’s use of the Personal Information you provide through the Careers section is governed by K-F’s **Job Applicant Privacy Notice** found in that Careers section, and not this Privacy Notice.

### What Personal Information does K-F collect? How does K-F collect such Personal Information?

“**Personal Information**” is information through which a natural person is identifiable or may be identified. K-F collects, uses and processes your Personal Information in order to provide you with services, products or information that you request via our Websites and Apps.

The collection of Personal Information will be transparent to you, and you will have the opportunity to decide whether or not to provide it. If you choose not to provide any of the Personal Information requested, K-F may be unable to complete your transaction, or provide the information, services or products you have requested.

K-F collects information, including Personal Information, from you when you submit a form or request, register a product with K-F, or use our applications, such as: name, physical address, the company for whom you work, phone number and email address, the industry you work in, your interests, as well as any other Personal Information you provide to K-F. K-F may also ask you to provide information about the product you are registering or want support for (e.g. a device identifier) or the person/company that installed or maintains it.

K-F may also collect information through your use of our Websites or Apps, such as username, device identifiers, IP address, log files, and location data. For more detail, please consult the **K-F Cookies Policy**.

Your mobile or internet services providers may have a conflicting privacy position or policy that permits them to capture, use and/or retain your Personal Information when you visit the Websites or use the Apps, but K-F is not responsible for and does not control how other parties may collect your Personal Information when you access the Websites or Apps.

### Why does K-F collect your Personal Information?

Our purpose in collecting this information is to provide customized services and content relevant to your specific needs and interests. Your information may be used by K-F to carry out our contractual obligations, reply to your request, authenticate you as a user and allow you access to certain areas of our Website, Apps or social media sites or allow you to apply for a position at K-F.

Except where used in support of a contract with you or to fulfill a legal obligation, our use of your Personal Information will be only for legitimate business interests as set out below.

Personal Information collected on the Websites or Apps may be used to:

- Provide requested information, items, or services;
- Respond to your request or further process your submitted form;
- Advertise products, services, promotions, trainings and events relating to K-F;
- Conduct basic business operations, such as communicate with customers and business planning;
- Develop new offerings, improve the quality of our products, services, Websites and Apps, improve and personalize user experience, and better prepare future content based upon your interests and those of our general user population;
- Verify your identity to ensure security for one of the other purposes listed here;
- Analyze your behavior on our Website and Apps;
- Obtain your location data in order to provide requested information or services;
- Provide investor services;
- Protect against fraud or investigate suspected or actual illegal activity;
- Respond to a legitimate legal request from law enforcement authorities or other government regulators; or
- Conduct investigations to ensure compliance with, and comply with, legal obligations.

#### Where is Personal Information stored?

Because K-F is a global company with locations in many different countries, we may transfer your information from one legal entity to another or from one country to another within K-F in order to accomplish the purposes listed above. These countries include, at a minimum, the United States, Mexico, the member states of the European Union, the United Kingdom, Switzerland, India, China and other countries. We will transfer your Personal Information consistent with applicable legal requirements and only to the extent necessary for the purposes set out above.

K-F relies on available legal mechanisms to enable the legal transfer of Personal Information across borders. To the extent that K-F relies on the Standard Contractual Clauses (also called the Model Clauses) or its **Binding Corporate Rules** to authorize transfer, K-F will comply with those requirements, including where there may be a conflict between those requirements and this Privacy Notice.

#### Does K-F use your Personal Information to contact you?

K-F may use the Personal Information you provide to contact you about products, services, promotions, special offers, surveys, and other information that may be of interest to you. If you prefer not to receive such communications, please use the “unsubscribe” function within the communication.

K-F will ensure that any marketing communications sent by electronic means will provide a simple method for you to opt-out or unsubscribe. Please note that if you unsubscribe from marketing communications, you will continue to receive essential communications about your account or transactions with us.

We will also use your Personal Information to contact you in response to a direct inquiry or if you register to receive communications on any of the Websites.

#### Does K-F share the information it collects with third parties?

K-F may share your Personal Information with its affiliated companies and subsidiaries, such as companies in which K-F has control, through either direct or indirect ownership for the purposes set out above.

In addition, K-F will provide access to or share Personal Information on an as-needed basis with third parties, such as trusted service providers, consultants and contractors who are granted access to K-F facilities and systems or which provide services to K-F, and with government agencies and others as required by law. In particular, K-F will only share your Personal Information outside K-F to:

- Service providers, dealers, distributors, agents or contractors that K-F has retained to perform services on our behalf. K-F will only share your Personal Information with third parties whom K-F has contractually restricted from using or disclosing the information except as necessary to perform services on our behalf or to comply with legal requirements;
- Comply with legal obligations, including but not limited, to complying with tax and regulatory obligations, sharing data with labor/trade unions and works councils, and responding to a court proceeding or a legitimate legal request from law enforcement authorities or other government regulators;
- Investigate suspected or actual illegal activity.

Your Personal Information will also be maintained and processed by our service providers in the United States, Mexico, the member states of the European Union, the United Kingdom, Switzerland, India, China and in other jurisdictions, within an appropriate legal and contractual framework.

#### How does K-F secure Personal Information?

K-F is committed to ensuring the security and integrity of Personal Information. K-F has adopted reasonable physical, technical, organizational and administrative procedures to safeguard your Personal Information. However, due to the nature of Internet communications, we cannot guarantee or warrant that your transmission to us is secure.

#### How long do we keep your Personal Information?

The Personal Information you provide to K-F is only kept for as long as it is reasonably necessary for the purposes for which it was collected, taking into account our need to comply with contractual obligations, resolve customer service issues, comply with legal requirements and provide new or improved products and services to users. This means that we may retain your Personal Information for a reasonable period after you stopped using the K-F Websites or Apps. After this period, your Personal Information will be deleted from all systems of K-F without notice.

#### How can you correct, change or delete your information held by K-F?

You may request to access, update, correct, change, or delete your Personal Information at any time. K-F will use reasonable efforts to timely update and/or remove your Personal Information. To protect the user's privacy and security, K-F will take steps to verify the user's identity before making any requested access or change..

Please note that while we will assist you in protecting your Personal Information, it is your responsibility to protect your passwords and other access credentials from others.

#### What should you understand about the third party links that may appear on this Website?

In some instances, K-F may provide links to non-K-F controlled websites, which K-F will make reasonable efforts to identify as such. K-F does not control such third-party websites, however, and cannot be responsible for the content or the privacy practices employed by other websites. Furthermore, this Privacy Notice does not govern information collected about you by third parties.

#### How may K-F use location data?

K-F is a global provider of fire prevention, detection-control and suppression technologies and mechanical and electronic temperature and burner control products. As such, the following are some examples of when location data may be requested:

- To determine which Engineered Systems Integrator or Fire Equipment Dealer is closest for a new system install, remediation or service call.

In all of these cases, K-F will ask permission to collect your location data and so the collection of this data will be transparent to you – you will have the opportunity to decide whether or not to provide your location data. If you choose not to provide your location data, K-F may be unable to provide the requested service or complete the requested transaction.

#### What additional information should specific users know?

**Parents, Guardians, and Children:** Our Apps and Websites are intended for visitors who are at least 18 years of age, or the age of majority in their jurisdiction of residence. K-F does not knowingly solicit information from, or market products or services to, children. If you do not meet the age requirements set out above, please do not enter your Personal Information on this or any other K-F Websites or Apps.

**Users from California:** If you are a resident of California, effective January 1, 2020, you have certain rights under the California Consumer Privacy Act of 2018 (as amended by the California Consumer Privacy Rights Act) ("CCPA"), including the right to:

- Know** the categories and/or specific pieces of personal information K-F collects, the purposes for which K-F uses that information, and the categories of information K-F discloses to third parties.
- Access** categories of personal information about you that K-F collects, uses, discloses and shares.
- Delete** personal information K-F has collected from you and require service providers to do the same, subject to certain exceptions.
- Opt-out** of the sale or sharing of your personal information by K-F.
- Correct** any inaccurate information K-F may have collected about you.

- f. **Limit** the use or disclosure of sensitive information, such as your social security number, financial account information, geolocation.
- g. **Removal** of content if you are under the age of 18 California Business and Professions Code Section 22581 permits you to request and obtain removal of content or information you have publicly posted.
- h. **Exercise** your privacy rights without fear of discriminatory action.

Requests to exercise rights under the CCPA are subject to verification by K-F and are also subject to certain restrictions provided by the CCPA. We will not discriminate against California residents for exercising any of their applicable CCPA rights. While California residents have the right to opt-out of the sale of their personal information under CCPA, K-F **does not sell** personal information to third parties. If our practices change, we will update this Privacy Notice and take any necessary action to comply with applicable law.

California residents who wish to exercise their CCPA rights can contact K-F via the contact us page on this website or via (508) 881-2000.

California Civil Code Section 1798.83, also known as “Shine The Light” law permits California residents to annually request and obtain information that K-F shared with other businesses for their own direct marketing use within the prior calendar year. If applicable, this information would include a list of the categories of Personal Information that was shared and the names and addresses of all third parties with which K-F shared this information in the immediately preceding calendar year. To obtain this information, please contact K-F.

**Users from the European Union and other countries with privacy laws:** You have the right to lodge a complaint with your national or state data protection authority, which may also be known as a supervisory authority. You also have the right to: (i) request access to and correction or erasure of your Personal Information; (ii) seek restrictions on; or (iii) object to the processing of certain Personal Information, and seek data portability under certain circumstances. To contact K-F about a request to access, correct, erase, object or seek restrictions or portability, please contact K-F.

**Users from mainland China:** You have the right (1) to be informed why and how K-F processes your Personal Information, (2) to seek restriction or objection on process of your Personal Information, (3) to have access to or have a copy of your Personal Information, (4) to correct and update your Personal Information, (5) to seek data portability, (6) to erase your Personal Information if not against statutory requirement; (7) to withdraw consent of further processing your Personal Information, and (8) to cancel your account that you registered. K-F shall promptly respond to your rights in a reasonable manner. Please contact K-F via the contact us page on this website.

**Users from the US:** K-F does not collect Social Security Numbers through its Websites.

#### How might K-F change this Privacy Notice?

As K-F expands and improves its Websites and its Apps, or as legal requirements change, we may need to update this Privacy Notice. This Privacy Notice may be modified from time to time without prior notice. We encourage you to review this Privacy Notice on a regular basis for any changes. The date of the latest version will be identified at the bottom of the policy.

## How can you contact K-F?

If you wish to access, correct, update or erase your Personal Information, or if you have questions about K-F's privacy practices in general or a complaint, submit your request via the via the contact us page on this website.

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