

# The Front Burner

*A Quarterly Newsletter Highlighting Product & Industry News*

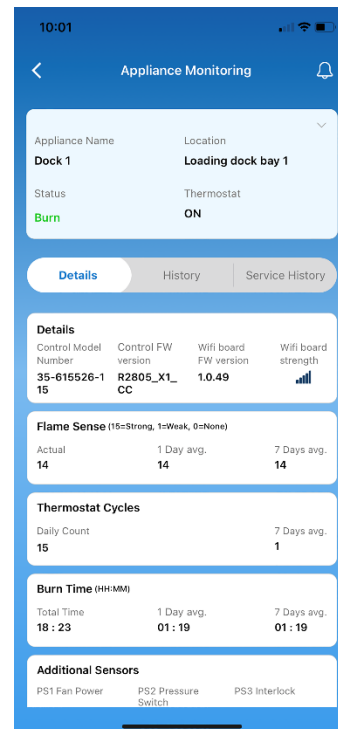
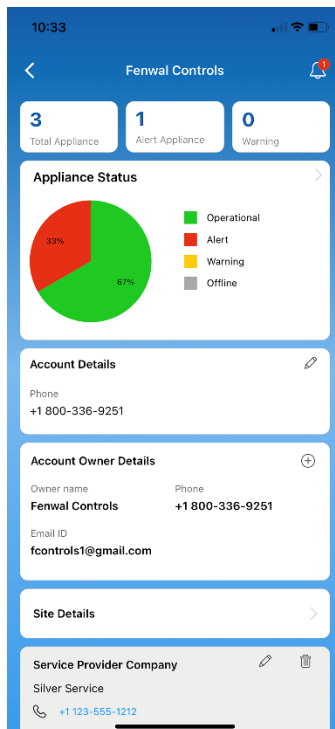
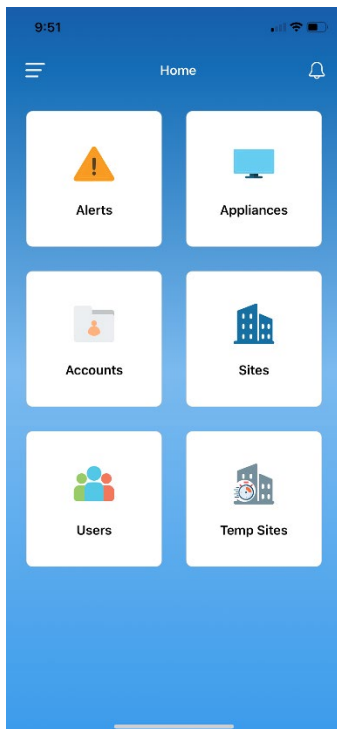
## Time for connectivity?

### Sample ConnectedControls!

Fenwal Controls recently launched the ConnectedControls IoT Platform for OEM sampling. Freestanding radiant and unit heater companies that purchase controls from both Fenwal Controls and UTEC have started the process of testing and integrating connectivity into their products. Heaters of all types are being tested in locations from labs to loading docks.

Our mobile application is designed for both end-users and service providers. End-users can easily manage multiple locations and hundreds of heaters. They see the status of their appliances connected through ConnectedControls, receive notifications of issues, and can perform basic troubleshooting utilizing tips within the application.

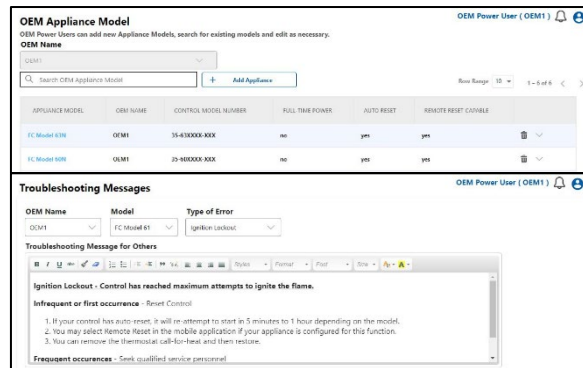
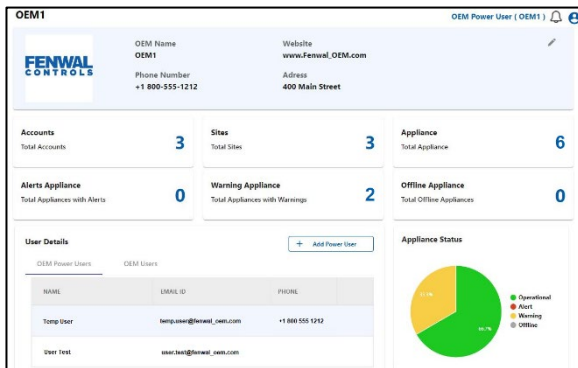
Service providers can be linked to their customer's accounts and can also be notified of issues. They can review the appliance history logs, read advanced troubleshooting tips and increase the likelihood of first-visit resolution.



OEMs and service providers additionally benefit from ConnectedControls via our web application that features a dashboard approach to help them easily see all their customers.

The OEM dashboard displays the number of customers and number of appliances deployed. OEMs can manage their appliance models with different configurations and customize troubleshooting messages to be unique for each model. The dashboard also features a summary status pie chart for better visualization.

Service providers can see a similar dashboard, where they can manage their employee access and see all their customers by name. They can see details about their customers' connected appliances and can document service history which can be shared with customers and OEMs for better transparency of support.



It's time to see what ConnectedControls can do for you.

Contact us at [Request a ConnectedControls Demo](#)

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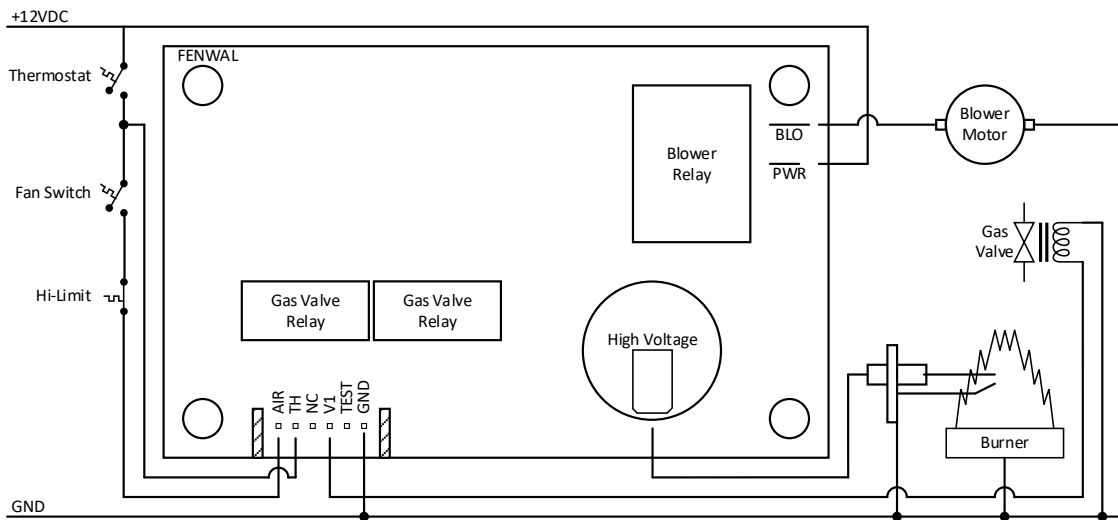
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## Soft Start your RV furnace

Fenwal Controls recently redesigned our 35-53 12VDC RV furnace control. A significant enhancement on this control is the addition of Soft Start, a unique way to ramp up the furnace blower. The soft start blower feature is designed to cause less disturbance to the occupants of the RV. Soft Start customers should enjoy a better RV experience with a quiet start to their heater, allowing for better sleep and more peaceful days.



The new Fenwal Soft Start board is compatible with many furnace models, making it easier for qualified service personnel to upgrade their customers to the benefits of Soft Start. The attached schematic shows typical wiring of a RV furnace heater.



RV owners can also take comfort knowing that the Fenwal Soft Start control meets the new more stringent 60730-2-5 agency requirements for increased safety and reliability

[Learn more about the newest 35-53...](#)

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*Welcome Prodiser*



Prodiser S.A.S., an international manufacturing, engineering and distribution company, has partnered with Fenwal Controls to bring the Fenwal line of products to South America.

Prodiser S.A.S. improves our Latin American reach with their ISO 9001 and ISO 45001 certifications, knowledge of the local languages, cultures, and regulations, as well as their strategic location at the top of South America. Columbia has shores with both Pacific and Atlantic oceans, sharing borders with Brazil, Ecuador, Panama, Peru and Venezuela.

Prodiser S.A.S. has been steadily building up its inventory of Fenwal products to better serve the 4th largest continent in the world.

Prodiser's customers - including some of the largest food and beverage multinationals, construction conglomerates, retailers and financial institutions in South America – are already benefiting from the new portfolio offering.

Anyone looking for Fenwal Controls in South America, can find us at [a.ramirez@prodiser.com](mailto:a.ramirez@prodiser.com), [c.hinestroza@prodiser.com](mailto:c.hinestroza@prodiser.com), and [prodiser.com](http://prodiser.com)

### Questions about control systems?

Contact our Fenwal Controls Sales Managers: [Bill Sager](#) or [Mark Tully](#)

Contact our UTEC Sales Managers: [Doug Bergstedt](#) or [Jeff Lothamer](#)

Or find a representative near you at [fenwalcontrols.com](http://fenwalcontrols.com)



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